

ALL THESE PROCESSES ASSUME YOU ALREADY HAVE A DPS ACCOUNT AND ARE USING A CAC:

Cut and paste this link to your web browser to access the DPS main page. Select “Accept” to comply with the Security Banner.

<https://dps.move.mil/cust/standard/user/home.xhtml>

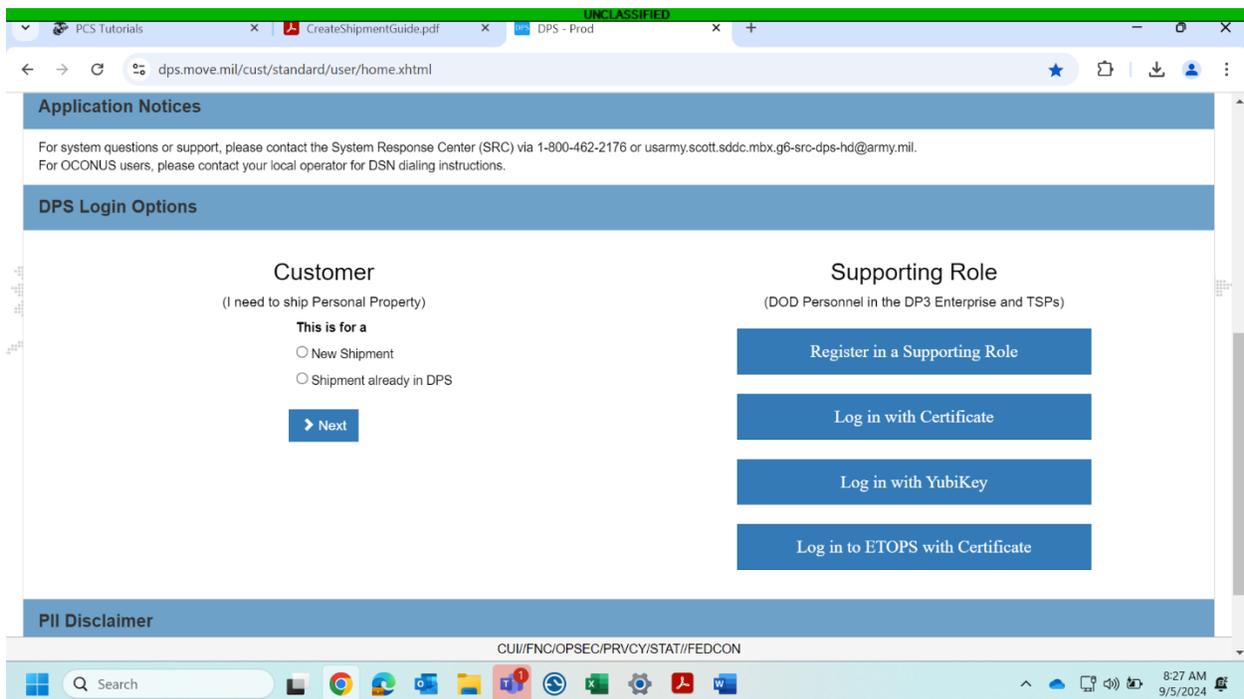
Scroll down until you see the below screenshot and on the left side of the page is the SORT TOOL and you will begin the process for this action using the SORT TOOL.

**IF YOU ARE CREATING A SHIPMENT: CLICK THE RADIO BUTTON FOR “THIS IS A NEW SHIPMENT”** and follow the checklist in the SORT TOOL and you will be guided to the legacy DPS or the new Global HHG Contract (GHC) program and comply with the SORT TOOL to determine which system will provide shipment applications.

If the SORT TOOL sends you to DPS, follow this tutorial for the Counseling Module within the Defense Personal Property System (DPS).

If the SORT TOOL sends you to the Global Household Goods Contract, follow the instructions in the SORT TOOL and if you have issues, contact your local DMO or if not on a Marine Corps installation, the local Personal Property Processing Office (PPPO) or the Transportation Office since the military Services call these offices different titles.

**IF YOU ARE UPDATING A CURRENT COUNSELING APPLICATION OR SHIPMENT ALREADY LOADED TO DPS, CLICK THE RADIO BUTTON “This is for A SHIPMENT ALREADY IN DPS”** and comply with the instructions from there which should mirror this or other tutorials provided in the “PCS Move Resources” website.



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# USTRANSCOM

UNITED STATES TRANSPORTATION COMMAND



Requesting a Reweigh



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# REQUESTING A REWEIGH

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# DPS HOMEPAGE

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Defense Personal Property System

[Home](#)
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## Welcome to DPS

[Start a New Move](#)

[Shipment Management](#)

[Customer Satisfaction Survey](#)

[Claim History](#)

### Current Move

#### 01 May 2017: BREMERTON to SAN DIEGO

Order Number NAVSUP GLS TEST

Order Type Permanent Change of Station

#### Shipment Status 2-HHG: Canceled

GBL No:

#### Desired Pickup Date

29 Jun 2017

#### Actual Pickup Date

#### Origin

123 MAIN STREET  
BREMERTON, WA 98310  
UNITED STATES

#### Destination

SAN DIEGO, CA 92101  
UNITED STATES

[Edit My Order/Shipment Info](#)

[Print DD1797 Counseling Checklist](#)

From your DPS Homepage, click the "Shipment Management" button at the top of the page



# REQUESTING A REWEIGH

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**Note: If you have received an email notification from the DPS system stating you have exceeded your maximum weight allowance or if you expect that you will exceed your maximum weight allowance, it is recommended that you request a reweigh of your shipment.**

**Reweighs can ONLY be performed prior to a shipments' delivery. If you have questions about excess costs, please email us at householdgoods@navy.mil.**

**Customer Shipments Main Page**

**Shipments List**

Current Status	View/Edit Shipment Info	Excess Cost	Enter Delivery Request	Request Reweigh	Shipment Net Weight	BL Number	Orders Number	TSP	Shipment Pickup/Delivery	Shipment Type	Actual Pickup Date	Scheduled Delivery Date
Transportation	View/Edit		Delivery Request	Request Reweigh	0		1619may2009		GE To US-9	HHG		
Service Provider (TSP) Selector	Shipment Info											
Offer Accepted and Presurvey Pending	View/Edit Shipment Info		Delivery Request	Request Reweigh	0	AGPM0000300	COLG3 3813	AAAA	US14To REGION 13 (Florida)	dHG		
Offer Accepted and Presurvey Pending	View/Edit Shipment Info	New Excess Cost Details	Delivery Request	Request Reweigh	0	AGPM0000271	Dry_Run_3529	AAAA	US14To REGION 13 (Florida)	dHG		
Offer Accepted and	View/Edit		Delivery	Request	0	AGPM0000230	SPR_3830	ADP	US14To REGION 13	dHG		

Click "Request Reweigh"

**TIP: Make sure to expand the menu on the left side of the screen so that you can select 'Shipment Requests'**



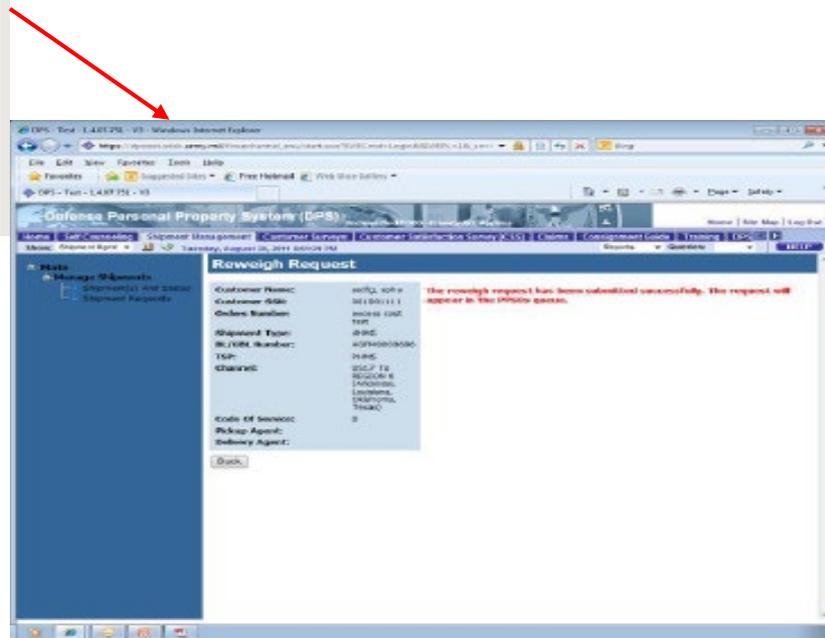
# REQUESTING A REWEIGH

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**Reweigh Request**

Customer Name:	Army, Rodney
Customer SSN:	512161024
Orders Number:	Dry_run_3529
Shipment Type:	dH4G
BL/GBL Number:	AGFM0001271
TSP:	AAAA
Channel:	US14 To REGION 13 (Florida)
Code Of Service:	D
Pickup Agent:	01000
Delivery Agent:	

Click the Request Reweigh button below to initiate the reweigh request.



Click 'Request Reweigh' button. DPS confirms the reweigh request. The request is sent by the system to the Personal Property Office for approval/authorization. TIP: Clicking the 'Back' button returns the user back to the shipment status screen.

# MONITOR REWEIGH REQUEST

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Request	Request Date	Additional Comment/Instructions	SIT Extension Reason	First Requested Delivery Date	Second Requested Delivery Date	Requested Delivery Items	View/Edit Shipment	BL Number
Reweigh	2009-07-01							AGF4000 13-4
Customer Contact Information Updated	2009-07-01							AGF4000 13-4
Customer Contact Information Updated	2009-07-01							AGF4000 13-4
Location Change Request	2009-07-01							AGF4000 13-4

All Shipment Requests can be monitored by using the menu on the left side of the screen. Expand the Main menu; expand the 'Manage Shipments' portion, click on 'Shipment Requests'.



# LINKS

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- **JTR:** <https://www.defensetravel.dod.mil/Docs/perdiem/JTR.pdf>
- **DTR:** <https://www.ustranscom.mil/dtr/dtrp4.cfm>
- **DOD Household Goods Portal:** <http://www.move.mil>
- **NAVSUP Navy Website:** [www.navsup.navy.mil/household](http://www.navsup.navy.mil/household)
- **US Marine Corps Website:** <http://www.marines.mil/>
- **Army Website:**
- **US Air Force Website:** [www.ppahq.af.mil](http://www.ppahq.af.mil)
- **US Coast Guard Website:** [www.uscg.mil/](http://www.uscg.mil/)
- **POV Locator:** <http://www.pcsmypov.com/>
- **Shipping a POV:** [www.ustranscom.mil/dtr/part-iv/dtr\\_part\\_iv\\_app\\_k\\_3.pdf](http://www.ustranscom.mil/dtr/part-iv/dtr_part_iv_app_k_3.pdf)
- **Storing a POV:** [www.ustranscom.mil/dtr/part-iv/dtr\\_part\\_iv\\_app\\_k\\_4.pdf](http://www.ustranscom.mil/dtr/part-iv/dtr_part_iv_app_k_4.pdf)
- **Weight Estimator:** <https://www.move.mil/resources/weight-estimator>
- **It's Your Move Booklet:** [www.ustranscom.mil/dtr/part-iv/dtr\\_part\\_iv\\_app\\_k\\_1.pdf](http://www.ustranscom.mil/dtr/part-iv/dtr_part_iv_app_k_1.pdf)